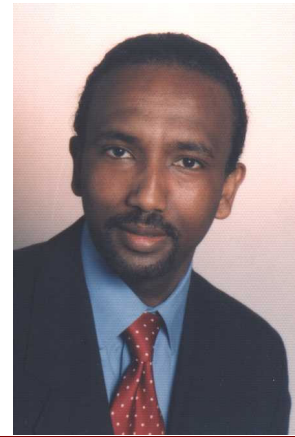


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Date of Birth: 10.03.65
Family status: Single
Nationality: German
Title: mechanical engineer (production) at university Braunschweig
Languages: English, Italian, Arabic



Knowledge of electronic data processing

Industries	engineering, aeronautical, consulting, information technology
Operating systems	Unix (SVR4, AIX) basics, Linux, DOS, Windows 9x, NT, 2000 und XP
Network	Novell 3.x and 4.11, Windows NT and 2000, IIS and Apache (basics), TCP/IP
Database	MS-Access, MSSQL, Lotus Notes V4.x; R5 (basics)
Communication/Network	Ethernet, ISDN, Analog remote networking, TCP/IP, SPX/IPX, NETBEUI, Netbios, DNS, Send mail
Software	MS-Office Professional, MS Exchange Server, MS-Visio, MS-Project, Lotus Notes, Apache WEB Server, MathCad
Software & Certification	Windows NT: MCP Linux: system administration MS-Access: - database design - introduction to SQL - data manipulation with SQL - basics of user administration IC of Interactive Intelligence: - IC 2.2 Installation & Troubleshooting - IC 2.2 System Administration - IC 2.2 Handler Development - IC 2.2 Aculab Virtual Install - IC 2.2 SIP Virtual Install - IC 2.2 TAPI Virtual Install
Packages	ABAQUS 5.3 (FEM), CIC 2.2 by Interactive Intelligence

Projects / Experiences

01/91 – 12/94

ALFA-Lasertechnik in Braunschweig

(as a student)

- Repair of punch dies
- Metallographic check of laser's welding seams
- Quality control of finished materials by laser cutter and stamping machine
- Gage and check the finished parts in the production
- Assembly and dismantling of devices
- Cooperation on the design of a construction

08/94 – 03/95

Faculty for Mechanical and Electrical Engineering and Institute for General Mechanics and Material strength at the Technical University in Braunschweig

(student assistant)

- Calculation of the metallic and fiber reinforced materials by means of the finite elements methods (ABAQUS)
- ABAQUS was an integral component of the master thesis

06/95 – 12/98

DLR / INVENT (an end foundation of the DLR) in Braunschweig

(collaboration as an engineer)

Development of the LamTech module LamSpar (stick plants)

- Development of calculation routines for stick plants made of fiber composite materials with a subsequent failure analysis
- Check of existing rake routines and addition to the latest stand of the technology

Development of the LamTech module LamFail (Failure analysis)

- Calculation of the fiber local layer tension of fiber compound (e.g. bend carries, part full components and containers wrapped)
- Embedding of the results in a computer program
- Graphic user interface designing
- Test carrying out of the developed modules and documentation

Development of the LamTech module LamNotch (with part full components)

- Analytical calculation of fiber compound structures
- Test carrying out of the of the modules
- Preparation of a manual for the software of the Lam Notch and
- Check of exiting rake routines and updates to the latest technological state of the art

03/98 – 02/99

GEDYS IPC in Braunschweig

(freelancer)

Software quality assurance

- Testing of the newly developed software program

01/00 – 04/00

EMPRISE E-Commerce Services ltd. in Hamburg

(as a technical consultant)

Implementation of the payment system “SelfServe”, technical support and consulting in the network

- Embedding of the payment system “SelfServe” into online shop websites in the following systems environments:
 - Perl under Unix
 - Active-X under Windows NT
 - ASP under Windows NT
- Technical consulting and assistance of online shop operators with the integration of „SelfServe“ into the shops
- NT-Server for internal test purposes establishes
- Establishment of test shop for demonstration purposes

05/00 – 03/03

NET-MARKET GmbH in Hamburg

Network consulting, support and administration as a technical consultant

- Administration and maintenance of the network
- Migration from Windows NT 4.0 to Windows 2000
- Construction of a new network concept based on Ethernet 100Mb
- Implementation of hardware interfaces (printer, scanner, distributor box for the common use for all computers of keyboard, mice and monitor)
- Implementation of a firewall
- Back up facilities (hardware and software)

Duration: 15 months

Projects

For a Tax Consultants company

- Responsible for the complete network system
- Training at the available network and development of a new network concept
- Introduction and coaching of employees for new software applications and trouble shooting
- Consulting on a new network concept
- Carrying out of a variance analysis of existing and needed hard -and software
- Implementation of a firewall
- Migration and customisation of the new computers in the network environment
- Implementation of the Curadata Windows software and the required SQL-Server
- Migration of data from the MS Access database to the MS SQL database, maintenance, compression and restructuring of the database with the Wac-Service-Tool as well as implementation of the updates of Curadata software
- Implementation of the MacAfee virus scanner on server and workstations
- Implementation of a new print server
- Implementation of Email based on MS Outlook and an SMTP gateway for the connection to the internet
- Network documentation (description of complete system architecture)

Duration: 1 month

LINEINFORMATION GmbH

- Implementation of Win NT 4.0 and a firewall

Further Education

17.12.01 - 21.12.01

Linux: Systems Administration

- Linux/UNIX basic concepts
- man-pages and information data
- system start und stop, Linux –boot concept, start scripts
- installation of SuSE Linux
- models and kernel compilation
- data backup
- log files and system supervision
- se of the SuSE rescue system
- shell programming (basics)

08.07.02 - 09.07.02
and
23.07.02 - 23.07.02

MS Access

- designing database
- establishing relations between tables
- define simple and complex choice queries
- preparation of tables and relations as well as types of relations
- introduction in SQL
- data manipulation with SQL
- basics of the user administration

09.09.02 – 27.09.02

CIC 2.2 by Interactive Intelligence

- IC 2.2 Installation & Troubleshooting
- IC 2.2 System Administration
- IC 2.2 Handler Development
- IC 2.2 Aculab Virtual Install
- IC 2.2 SIP Virtual Install
- IC 2.2 TAPI Virtual Install

The Interaction Center Platform™ is a powerful platform for implementing comprehensive interaction management covering not only telephone calls and faxes but also e-mail messages, Internet text chats, and Web callback requests. It also provides a smooth transition from circuit-switched telephony to voice over IP. Using the Interaction Center Platform, enterprises, contact centers, and service providers can centralize the processing of all customer interactions and provide a new level of service and consistency.

Hamburg, 22-September-03